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Directed is committed to delivering worldclass quality products and services that excite and delight our customers.

OWNER'S GUIDE

MODEL 5104A

# Congratulations

Congratulations on the purchase of your state-of-the-art remote start and security system. Reading this Owner's Guide prior to using your system will help maximize the use of your system and its many features. Please visit: www.automatecarsecurity.com – For general and additional guide information. For any additional questions please contact your authorized Directed dealer or contact Directed at:

**1-800-753-0600** (U.S. only). Additional support is also available at: http://support.directed.com.

# Additional Guide Information

Only basic commands, features and essential information are covered in this compact guide. Your product has many advanced features which are not discussed here, please consult the expanded online version for these at: www.automatecarsecurity.com. Most sections in this guide also contain additional information which can be found in the expanded online version.

## What you get

Welcome to the best generation of security with remote start. Your system contains everything you need.

- Two 1-way SuperCode remote controls (p/n 7142A)
- Owner's guide
- Warranty card

# Government Regulations and Safety information

Read the Government Regulations and Warning! Safety First sections of this manual prior to operating this system.

**Warning!** Failure to heed this information can result in death, personal injury or property damage and may also result in the illegal use of the system beyond its intended purpose.

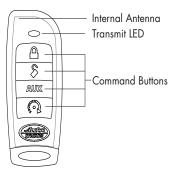
## Your Warranty

Your system comes with a warranty. Please make sure you receive the warranty registration card and proof of purchase from your dealer indicating the product was installed by an authorized Directed dealer. Please validate it online at **www.prodregister.com/automate** or complete and return the warranty registration card.

## Contents

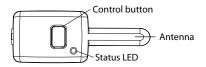
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# Remote Control



| Feature             | Description  |
|---------------------|--|
| Internal Antenna    | Used for transmitting information  |
| Transmit LED        | Active when transmitting information   |
| Command buttons (4) | Used to perform arming, disarming, auxiliary channel and remote start commands |

## **Control Center**



The Control Center, typically located on the upper part of the front windshield. It consists of:

- The In-vehicle system antenna.
- The Status LED, as a visual indicator of the system's status.
- The Control button, for placing the system into Valet Mode\* and to perform the Emergency Override\*\* operation.
  - \* See Remote and System Operations in online guide.
  - \*\* See Alarm Features in online guide.

# **Battery Information**

The remote controls are powered by one coin cell battery (CR-2032) that can be purchased at most retailers. When the battery begins to weaken, the operating range will be reduced.

## **Battery Replacement**

- 1. Unscrew the hardware on unit rear and remove from housing.
- Hold the unit base with one hand and gently twist and pull the main housing body with the other. This releases all parts of the housing assembly.
- 3. Remove battery from clip and replace with a new one while observing the correct polarity.
- 4. Reassemble unit and secure with hardware.

## Battery Disposal



Directed cares about the environment. If you need to dispose of the battery, please do so in accordance with your municipal requirements for battery disposal.

# Using your System

## **Remote Control Command table**

| Action<br>Button | Press and Release | Shift (Press/release<br>"AUX" first) | Press/Hold<br>for 2 secs.    |
|------------------|-------------------|--------------------------------------|------------------------------|
|                  | Arm               | Silent Arm                           | Arm, Panic and<br>Car Finder |
| S                | Disarm            | Silent Disarm                        | No Function                  |
| AUX              | Shift*            | Sensor Bypass                        | Trunk release                |
| <b>6</b> 0)      | Remote Start      | Runtime Reset                        | No Function                  |

\* Advanced commands are performed by pressing and releasing the AUX button prior to pressing one of the other command buttons to perform an associated action. For example, to silent arm: Press and release AUX first, then press and release

# **Basic Commands (Direct Access)**

### Arm

Press and release

The alarm arms, doors lock (if connected), and the siren chirps and parking lights flash once. If Valet mode\* is On, the doors lock without siren chirps, the alarm is disabled. Exit Valet mode to arm the alarm normally.

If a trigger zone fault is detected the siren chirps once again and the control center LED generates a Trigger Zone Fault report\*\*.

#### To Arm, activate Panic or Car finder Press and hold

The alarm Arms (or Locks in Valet) and, after 2 seconds, sounds the siren and flashes the parking lights. **Press** the  $^{(1)}$  or  $^{(2)}$  button to stop the output.

## Disarm

Press and release 🖇

The alarm disarms, doors unlock (if connected), and the siren chirps and parking lights flash twice.

An Alarm Report\* \* alert of 4 or 5 siren chirps will replace the normal disarm chirps if the alarm was triggered.

## Trunk Release

Press and hold AUX

The Trunk opens (if connected) when this button is pressed for 2 seconds.

#### Remote Start Press and release 💬

Activates (or if On, deactivates) the remote starter. The engine and parking lights turn On, or the engine and parking lights turn Off accordingly. If a Remote start configuration issue prevents the engine from starting, the parking lights flash a Remote Start fault report\*\*\* to identify the fault.

## Key Takeover

When you are ready to drive

The system keeps the engine running until the vehicle is ready to be driven. To perform Key Takeover:

- 1. **Disarm** the system and **enter** the vehicle, <u>do not</u> step on the foot brake.
- 2. **Insert** the key, **turn** it to the run position, and then **step** on the foot brake, the remote start then turns off.
- 3. The parking lights turn off to indicate remote start is off.
- 4. The vehicle is ready to drive.

Note: Some Push-to-start vehicles do not offer the key takeover function, instead the vehicle shuts down when the vehicle door is opened and the car needs to be started as normal.

- \* See Remote and System Operations in online guide.
- \*\* See Alarm Features in online guide.
- \*\*\* See Remote Start Faults in online guide.

For Manual transmission vehicles see *Manual Transmission Start* in online guide.

# Advanced Commands

Press and release the AUX once, followed quickly (within 2 seconds) by pressing and releasing another command button.

## Silent Arm

<code>Press</code> and release AUX , then <code>press</code> and release  $\square$ 

The alarm arms, doors lock (if connected), and the parking lights flash once

## Silent Disorm



**Press** and release AVX, then **press** and release  $\bigotimes$ The alarm disarms, doors unlock (if connected), and the parking lights flash twice. The Silent Disarm output may be replaced by the Alarm Report\*

## Sensor bypass

At any time while the system is armed, press and release the AUX button on the remote and then within 2 seconds, press and release the AUX button again to enable the sensor bypass mode.

Repeating the previous steps incrementally bypass sensor operations and are confirmed as follows:

- Warn-away bypass: the parking lights flash 2 times as confirmation. The sensors respond to full trigger levels of impact only.
- Warn-away and full trigger bypass: The parking lights flash 3 • times as confirmation. The sensors do not respond to any level of impact.
- Sensor bypass OFF: The Parking lights flash 1 time as confirmation. The sensors are fully operational.

### Runtime reset

Press and release AUX, then press and release 🕄

If more time is needed while remote start is active, runtime reset will reset the runtime counter to the pre-programmed setting.

Note Remote Start must be On to use this feature.

\* See Alarm Features in online guide.

# Patent Information

This product is covered by one or more of the following United States patents:

Remote Start Patents:

5,349,931; 5,872,519; 5,914,667; 5,952,933; 5,945,936; 5,990,786; 6,028,372; 6,467,448; 6,561,151; 7,191,053; 7,483,783

Vehicle Security Patents:

5,467,070; 5,532,670; 5,534,845; 5,563,576; 5,646,591; 5,650,774; 5,673,017; 5,712,638; 5,872,519; 5,914,667; 5,952,933; 5,945,936; 5,990,786; 6,028,505; 6,452,484

Other patents pending

# **Government Regulations**

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with the Industry Canada Radio Standards Specification RSS 210. Its use is authorized only on a no-interference, no-protection basis; in other words, this device must not be used if it is determined that it causes harmful interference to services authorized by IC. In addition, the user of this device must accept any radio interference that may be received, even if this interference could affect the operation of the device.

**WARNING!** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

## Warning! Safety First

 $\wedge$ 

Please read the safety warnings below before proceeding. Improper use of the product may be dangerous or illegal.

## Installation

Due to the complexity of this system, installation of this product must only be performed by an authorized Directed dealer. If you have any questions, ask your retailer or contact Directed directly at 1-800-753-0600.

## **Remote Start Capable**

When properly installed, this system can start the vehicle via a command signal from the remote control transmitter. Therefore, never operate the system in an enclosed area or partially enclosed area without ventilation (such as a garage). When parking in an enclosed or partially enclosed area or when having the vehicle serviced, the remote start system must be disabled using the installed menu wheel. It is the user's sole responsibility to properly handle and keep out of reach from children all remote control transmitters to assure that the system does not unintentionally remote start the vehicle. THE USER MUST IN-STALL A CARBON MONOXIDE DETECTOR IN OR ABOUT THE LIVING AREA ADJACENT TO THE VEHICLE. ALL DOORS LEADING FROM ADJACENT LIV-ING AREAS TO THE ENCLOSED OR PARTIALLY ENCLOSED VEHICLE STOR-AGE AREA MUST AT ALL TIMES REMAIN CLOSED. These precautions are the sole responsibility of the user.

## **Manual Transmission Vehicles**

Remote starters on manual transmission vehicles operate differently than those with automatic transmission because you must leave your car in neutral. You must read this Owner's Guide to familiarize yourself with the proper procedures regarding manual transmission remote starters. If you have any questions, ask your authorized Directed dealer or contact Directed at 1-800-753-0600. Before remote starting a manual transmission vehicle, be sure to:

- Leave the vehicle in neutral and be sure no one is standing in front or behind the vehicle.
- Only remote start on a flat surface
- Have the parking brake fully engaged

**WARNING!** It is the responsibility of the owner to ensure the parking/emergency brake properly functions. Failure to do so can result in personal injury or property damage. We recommend the owner have the parking / emergency brake system inspected and adjusted by a qualified automotive shop biannually.

Use of this product in a manner contrary to its intended mode of operation may result in property damage, personal injury, or death. (1) Never remotely start the vehicle with the vehicle in gear, and (2) Never remotely start the vehicle with the keys in the ignition. The user must also have the neutral safety feature of the vehicle periodically checked, wherein the vehicle must not remotely start while the car is in gear. This testing should be performed by an authorized Directed dealer in accordance with the Safety Check outlined in the product installation guide. If the vehicle starts in gear, cease remote start operation immediately and consult with the authorized Directed dealer to fix the problem.

After the remote start module has been installed, contact your authorized dealer to have him or her test the remote start module by performing the Safety Check outlined in the product installation guide. If the vehicle starts when performing the Neutral Safety Shutdown Circuit test, the remote start unit has not been properly installed. The remote start module must be removed or the installer must properly reinstall the remote start system so that the vehicle does not start in gear. All installations must be performed by an authorized Directed dealer.

OPERATION OF THE REMOTE START MODULE IF THE VEHICLE STARTS IN

GEAR IS CONTRARY TO ITS INTENDED MODE OF OPERATION. OPER-ATING THE REMOTE START SYSTEM UNDER THESE CONDITIONS MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY. YOU MUST IMME-DIATELY CEASE THE USE OF THE UNIT AND SEEK THE ASSISTANCE OF AN AUTHORIZED Directed DEALER TO REPAIR OR DISCONNECT THE IN-STALLED REMOTE START MODULE. DIRECTED WILL NOT BE HELD RESPON-SIBLE OR PAY FOR INSTALLATION OR REINSTALLATION COSTS.

This product is designed for fuel injected vehicles only. Use of this product in a standard transmission vehicle must be in strict accordance with this guide.

This product should not be installed in any convertible vehicles, soft or hard top with a manual transmission. Installation in such vehicles may pose certain risk.

## Interference

All radio devices are subject to interference which could affect proper performance.

## Upgrades

Any upgrades to this product must be performed by an authorized Directed dealer. Do not attempt to perform any unauthorized modifications to this product.

### Water/Heat Resistance

This product is not designed to be water and/or heat-resistant. Please take care to keep this product dry and away from heat sources. Any damage from water or heat will void the warranty.

# Limited lifetime consumer warranty

Directed Electronics. ("Directed") promises to the original purchaser to repair or replace (at Directed's election) with a comparable reconditioned model any Directed unit (hereafter the "unit"), excluding without limitation the siren, the remote transmitters, the associated sensors and accessories, which proves to be defective in workmanship or material under reasonable use during the lifetime of the vehicle provided the following conditions are met: the unit was purchased from an authorized Directed dealer, the unit was professionally installed and serviced by an authorized Directed dealer; the unit will be professionally reinstalled in the vehicle in which it was originally installed by an authorized Directed dealer; and the unit is returned to Directed, shipping prepaid with a legible copy of the bill of sale or other dated proof of purchase bearing the following information: consumer's name, telephone number and address; the authorized dealers name, telephone number and address; complete product description, including accessories; the year, make and model of the vehicle; vehicle license number and vehicle identification number. All components other than the unit, including without limitation the siren, the remote transmitters and the associated sensors and accessories, carry a one-year warranty from the date of purchase of the same. ALL PRODUCTS RECEIVED BY DIRECTED FOR WARRANTY REPAIR . WITHOUT PROOF OF PURCHASE FROM AN AUTHORIZED DEALER WILL BE DENIED. This warranty is non-transferable and is automatically void if: the unit's date code or serial number is defaced, missing or altered; the unit has been modified or used in a manner contrary to its intended purpose; the unit has been damaged by accident, unreasonable use, neglect, improper service, installation or other causes not arising out of defects in materials or construction. The warranty does not cover damage to the unit caused by installation or removal of the unit. Directed, in its sole discretion, will determine what constitutes excessive damage and may refuse the return of any unit with excessive damage. to the maximum extent allowed by law, all warranties, including BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, ARE EXPRESSLY EXCLUDED; AND DIRECTED NEITHER ASSUMES NOR AUTHORIZES ANY PERSON OR ENTITY to assume for it any duty, obligation or liability in connection WITH ITS PRODUCTS. DIRECTED DISCLAIMS AND HAS ABSOLUTELY NO LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES INCLUDING ITS AUTHORIZED DEALERS OR INSTALLERS. DIRECTED SECURITY SYSTEMS, INCLUDING THIS UNIT, ARE DETERRENTS AGAINST POSSIBLE THEFT. DIRECTED IS NOT OFFERING A GUARANTEE OR INSURANCE AGAINST VANDALISM, DAWAGE OR THEFT OF THE AUTOMOBILE, ITS PARTS OR CONTENTS; AND HEREBY EXPRESSLY DISCLAIMS ANY LIABILITY WHATSOEVER, INCLUDING WITHOUT LIMITATION, LIABILITY FOR THEFT, DAMAGE AND/OR VANDALISM. THIS WARRANTY DOES NOT COVER LABOR COSTS FOR MAINTENANCE, REMOVAL OR REINSTALLATION OF THE UNIT OR

ANY CONSEQUENTIAL DAMAGES OF ANY KIND. IN THE EVENT OF A CLAIM OR A DISPUTE INVOLVING DIRECTED OR ITS SUBSIDIARY. THE VENUE SHALL BE SAN DIEGO COUNTY IN THE STATE OF CALIFORNIA. CALIFORNIA STATE LAWS and applicable federal laws shall apply and govern the dispute. The MAXIMUM RECOVERY UNDER ANY CLAIM AGAINST DIRECTED SHALL BE STRICTLY limited to the authorized directed dealer's purchase price of the unit. DIRECTED SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES WHATSOEVER. INCLUDING BUT NOT LIMITED TO, ANY CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGE TO VEHICLE, DAMAGES FOR THE LOSS OF TIME, LOSS OF EARNINGS, COMMERCIAL LOSS, LOSS OF ECONOMIC OPPORTUNITY AND THE LIKE. NOTWITHSTANDING THE ABOVE. THE MANUFACTURER DOES OFFER A LIMITED WARRANTY TO REPLACE OR REPAIR THE CONTROL MODULE SUBJECT TO THE CONDITIONS AS DESCRIBED HEREIN. THIS WARRANTY IS VOID IF THE UNIT HAS NOT BEEN PURCHASED FROM DIRECTED, OR AN AUTHORIZED DIRECTED DEALER, OR IF THE UNIT HAS BEEN DAMAGED BY ACCIDENT, UNREASONABLE USE, NEGLIGENCE, ACTS OF GOD, NEGLECT, IMPROPER SERVICE, OR OTHER CAUSES NOT ARISING OUT OF DEFECT IN MATERIALS OR CONSTRUCTION. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from State to State.

This warranty is only valid for sale of product(s) within the United States of America and in Canada. Product(s) sold outside of the United States of America or Canada are sold "AS-IS" and shall have NO WARRANTY, express or implied.

For further details relating to warranty information of Directed products, please visit the support section of Directed's website at: www.directed.com

This product may be covered by a Guaranteed Protection Plan ("GPP"). See your authorized Directed dealer for details of the plan or call Directed Customer Service at 1-800-876-0800.